Understanding Your New Grundy County REC Electric Bill

1. **Contact Information:** Ways to contact us about your bill or account are clearly noted on your bill. You can always reach us at (319) 824-5251 or grundycountyrecia.com

2. **Account Summary:** The most important information regarding your bill is placed inside a circle in the top center of your bill. Accounts with past due notices will be flagged with a red circle and red text indicating when a payment must be received to avoid a late fee.

3. **Graph of Electric Usage vs Temperature:** This graph shows your monthly usage over the past 13 months compared with the temperature. You can use this information to track and manage your usage. We recommend comparing your usage for the current period to the same period last year. The more difference there is between the temperature outside and the thermostat setting inside, the harder your heating and/or cooling system will have to work and the more energy it will use, even if you do not adjust the thermostat.

4. **Daily Reads:** This graph shows you the average daily breakdowns for the cost per day, cost per month, and cost per year. It also shows you what the average daily temperature was that coincides with the bar graph to the left.

5. **Monthly Reads:** The amount of energy you consumed during this billing period compared with the previous billing period and with the same billing period a year ago.

6. **Payment Stub:** If you are paying with check, please return this stub with your payment to ensure the payment is properly credited to your account. The payment stub also provides you with your account number, account summary and amount due.

7. **Billing Summary:** This section provides the account balance. If there is a past due amount, it will be clearly shown here.

YNNN

Grundy County REC
A Touchstone Energy® Cooperative

Business Hours: 8:00 a.m. – 4:30 p.m. Mon - Fri
Address: 303 N Park Ave, Grundy Center IA 50638
Phone: 319-824-5251
Toll Free: 800-390-7605
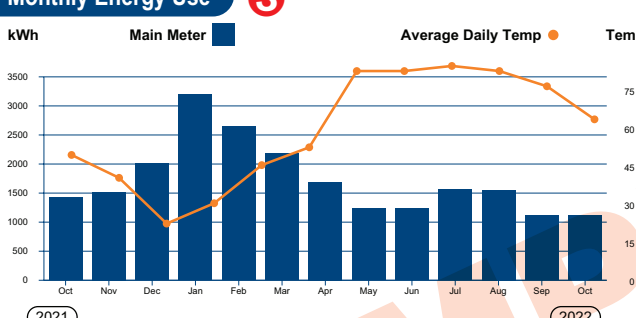**grundycountyrecia.com**

Account #: 9999999

Name: ANY MEMBER
Billing Date: 10/30/2022

TOTAL AMOUNT DUE
$185.50
Due Date 12/02/2022

Monthly Energy Use

kWh — Main Meter — Average Daily Temp — Temp

2021 — 2022

Daily Readings

36 kWh	AVERAGE DAILY USE
$5.80	AVERAGE DAILY COST
$5.84	AVERAGE DAILY COST LAST MONTH
$6.65	AVERAGE DAILY COST LAST YEAR
51°	AVERAGE DAILY TEMPERATURE

Monthly Readings

This Month	Last Month	This Month Last Year
1,114 kWh	1,114 kWh	1,421 kWh

Grundy County REC
A Touchstone Energy® Cooperative

PO Box 39
Grundy Center IA 50638-0039

Account Number	9999999
Current Charges Due 12/02/2022	$185.50
Late Amount Due After 12/02/2022	$188.28

Amount Enclosed _____

942 1 AV 0.455
ANY MEMBER
123 ANYPLACE RD
ANYWHERE IA 50643-1234

5 942
C-3

Grundy County REC
PO Box 39
Grundy Center IA 50638-0039

1

170310009999999000011296000011465120220220

Understanding Your New Grundy County REC Electric Bill

1. **Service Address:** This is where GCREC is providing service for this bill. This may be different than the mailing address.

2. **Meter Readings:** This table shows meter data associated with the current bill. It indicates your service type, meter number, and meter readings. This is your actual energy usage and demand usage for the billing period. We measure your energy in kilowatt hours. (kwh).

3. **Account Activity:** Any changes to your account since your last billing statement, including your most recent payment. If you have been assessed a late fee, it will appear here.

4. **Billing Detail:** A detailed listing of the charges on your bill.

5. **Message Center:** This area displays messages related directly to your account or service and other messages from GCREC.

6. **Payment Methods:** There are several convenient ways to pay your bill. Each is identified in this section.

7. **Return Stub for Comments or Questions:** If you have comments or questions for us, simply fill out this portion and return it with your payment and a GCREC employee will contact you. You can also update your contact information by filling out and returning this stub.

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① Account Number: 9999999   Service Address: 123 ANYPLACE RD   **②** Location: 123456

Meter	Billing Period From	Billing Period To	Days	Readings Previous	Readings Present	Meter Multiplier	kWh Usage	Rate Type
999999999	10/01/22	11/01/22	31	36	1150	1	1,114	Single Phase Farm & Home

Previous Account Activity **③**
Previous Balance $72.54
Payment Received - Thank You $72.54
Balance Forward $0.00

Current Activity
Monthly Service Charge $39.00
Energy Charge   800 kWh @ 0.13500 .... $108.00
Energy Charge   314 kWh @ 0.10400 .... $32.66
Security Light (Qty 1) $4.00
Black Hawk County Tax $1.84
Current Charges .... **$185.50** **④**

Total Amount Due	$185.50
	DUE DATE 12/02/2022

⑤ Message Center

▶ New Year, New Bill! You asked for a simpler, easier to understand bill. We made it happen! Please see the included bill insert for more information or visit www.grundycountyrecia.com.

⑥

Auto Pay Free automatic withdrawal from checking or savings. Enroll at grundycountyrecia.com or by phone.

By Phone Call (844) 941-4397

Online Visit grundycountyrecia.com

SmartHub App Manage your account online or with your mobile device. Visit: www.grundycountyrecia.smarthub.coop

Mail Mail check or money order to: Grundy County REC PO Box 39 Grundy Center IA 50638

⑦ **Help Us Keep Your Contact Information Current**

☐ **Please update my contact information**

Mailing Address _____

City _____ State _____ Zip _____

Email _____

Phone _____

☐ **Comments**

_____

_____

_____

Manage your account with SmartHub!
smart hub ®
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- Track Electric Usage
- Report Outages
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www.grundycountyrecia.smarthub.coop

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SAMPLE